

## Appendix III

### Enforcement Action Carried out Under the Licensing Act 2003 1 October 2017 – 31 December 2017

Total Number of Inspections	45
Number of Warning Letters	4
Number of Premises advised	19
Number of simple cautions	0
Number of suspension notices	20
Licence lapsed*	0
'Dead' Suspensions**	5
'Live' Suspensions***	15
Under determination	0

\*Licences are deemed lapsed in circumstances where the licence holder no longer exists e.g. a company has gone into liquidation.

\*\*A 'dead' suspension is where the premises is closed but there is no evidence to suggest that the licence holder is still in existence. If the licence holder returns to the premises the outstanding fee will have to be paid in order for the licence to be resurrected.

\*\*\*A 'Live' suspension is where the premises is still trading and can now no longer carry on licensable activities until the licence fee has been paid.

### Number of Complaints received between 1 October 2017 and 31 December 2017

#### Outcome Code

**No action possible** - Complaint unsubstantiated

**Resolved Informally** - Complaint justified but not statutorily actionable - informal action taken results in satisfactory outcome.

**Resolved / Compliance** - Complaint justified and statutorily actionable; formal or informal action taken results in satisfactory outcome.

**Unresolved** - Noise not reduced or controlled, nor have preventive measures to prevent recurrence been implemented.

Total number of complaints: 24

Reason for Complaint	Time	Date	Status	Ward
<b>Anokha, 2 Creechurch Lane, London, EC3A 5AY</b>				
Music outbreak.	23:40	06/12/2017	Case still in progress	Aldgate
<b>Cellar Gascon, 59 West Smithfield, London, EC1A 9DS</b>				
Vibrations from premises	18:58	24/10/2017	Resolved informally	Farringdon W/in
<b>Chilango, Retail Unit, 142 Fleet Street, London, EC4A 2BP</b>				
Loud hammering and banging coming.	21:43	11/10/2017	Ceased not likely to	Castle Baynard
<b>Club Gascon, 57 West Smithfield, London, EC1A 9DS</b>				
Vibrations from premises.	21:30	18/10/2017	Case still in progress	Farringdon W/in
<b>DoubleTree by Hilton, 7 Pepys Street, London, EC3N 4AF</b>				
Noisy delivery.	10:20	03/12/2017	Resolved informally	Tower
<b>Merchant House of Fleet Street, 8 Bride Court, London, EC4Y 8DU</b>				
Music outbreak	22:27	02/10/2017	No action possible	Castle Baynard
<b>New St Grill, 16A New Street, London, EC2M 4TR</b>				
Music from DJ performing.	20:20	30/11/2017	Resolved informally	Bishopsgate
Music outbreak.	22:40	30/11/2017	Resolved informally	Bishopsgate
<b>Planet Of The Grapes, 9-10 Bulls Head Passage, London, EC3V 1LU</b>				
Disturbed by the bottle collections	09:52	11/10/2017	Resolved informally	Langbourn
Noisy bottle collections from bar	16:30	23/11/2017	Resolved informally	Langbourn
<b>Revolution, Retail Unit, 1 America Square, London, EC3N 2LS</b>				
Patron noise outside and music outbreak	15:25	03/10/2017	Resolved informally	Tower
Traffic noise	15:52	20/11/2017	Resolved informally	Tower
<b>Roma, 14 New London Street, London, EC3R 7NA</b>				
Noise from crowd dispersal.	03:40	05/11/2017	Resolved informally	Tower
<b>Simmons Bar, 20 Widegate Street, London</b>				
People noise outbreak.	11:47	01/12/2017	Case still in progress	Bishopsgate
People and music noise outbreak.	22:20	06/10/2017	Case still in progress	Bishopsgate
Loud music outbreak.	22:22	07/10/2017	Case still in progress	Bishopsgate
Loud music outbreak.	22:42	13/10/2017	Case still in progress	Bishopsgate
<b>The Draft House, Retail Unit, 1 Plough Place, London, EC4A 1DE</b>				
Music outbreak.	23:45	03/12/2017	Resolved informally	Castle Baynard
<b>The George &amp; Vulture, The George And Vulture, 2-3 Castle Court, London, EC3V 9DL</b>				
Noisy delivery.	14:07	22/11/2017	Resolved informally	Langbourn
<b>The Refinery, City Point, 1 Ropemaker Street, London, EC2Y 9AW</b>				
Loud, live music	21:57	19/12/2017	Resolved informally	Coleman Street
<b>The Shakespeare, The Shakespeare Public House, 2 Goswell Road, London, EC1M 7AA</b>				
Music outbreak although no noise witnessed.	01:43	04/11/2017	No action possible	Cripplegate
Noise from private party.	03:50	19/11/2017	Resolved informally	Cripplegate
<b>Worshipful Co. of Stationers, Livery Hall, Stationers Hall, Stationers Hall Court, London, EC4M 7DD</b>				
Noise from a private party.	14:00	11/12/2017	Resolved informally	Farringdon W/in
<b>Worshipful Company of Haberdashers, Livery Hall, Haberdashers Hall, 18 West Smithfield, London, EC1A 9HQ</b>				
Noise from a private party.	22:45	14/12/2017	Resolved informally	Farringdon W/out